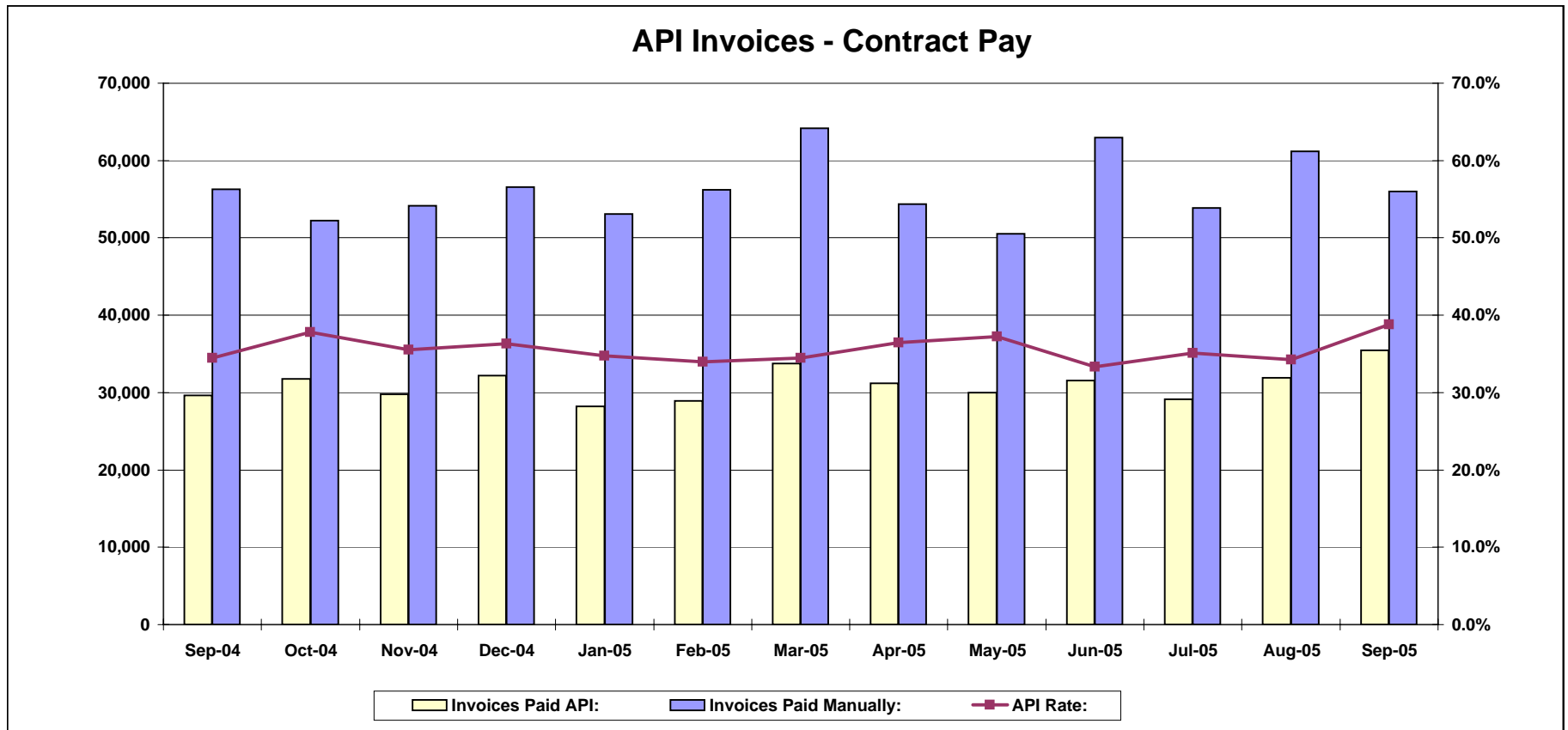


API Invoices - Contract Pay

Presented on this DFAS Columbus Contract Pay chart is a 13 month view, by month, of invoices paid via the Automatic Payment of Invoices (API) system as a percentage of total invoices paid. The total of invoices paid each month varies between 80 thousand and 97 thousand invoices. Invoices not paid via API are paid manually. Invoices paid include classified invoices and do not include voided payments. The percentage of invoices paid via API varies between 33% and 39%.

	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05
Invoices Paid API:	29,638	31,733	29,805	32,203	28,238	28,948	33,759	31,215	29,998	31,519	29,122	31,877	35,453
Invoices Paid Manually:	56,275	52,239	54,138	56,534	53,069	56,218	64,179	54,346	50,557	62,957	53,854	61,217	55,965
API Rate:	34.5%	37.8%	35.5%	36.3%	34.7%	34.0%	34.5%	36.5%	37.2%	33.4%	35.1%	34.2%	38.8%
Invoices Paid:	85,913	83,972	83,943	88,737	81,307	85,166	97,938	85,561	80,555	94,476	82,976	93,094	91,418

NOTE: Invoices paid reflected on this chart include classified invoices paid and do not include voided payments



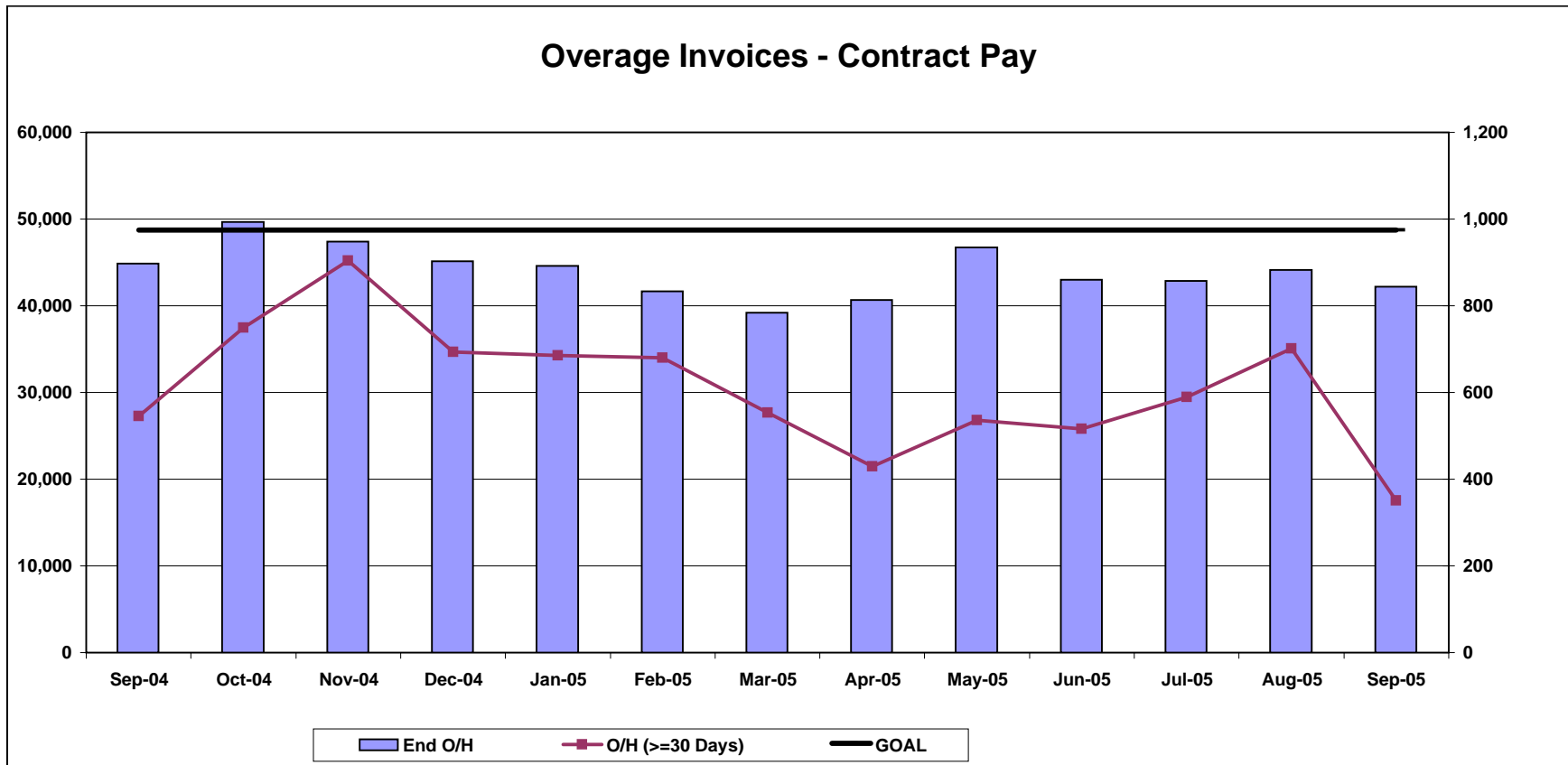
Overage Invoices - Contract Pay

Presented on this DFAS Columbus Contract Pay chart is a 13 month view, by month, of the end of month figures for overage invoices on-hand, total invoices on-hand and overage percentage. Classified invoices have been included. The goal for overage invoices on-hand is not to exceed 2.0%. An invoice is considered overage if it remains on-hand for 30 days or more. Total invoices on-hand vary between 37 thousand and 49 thousand invoices. Overage invoices on-hand vary between 351 and 904 invoices. The overage percentage varies between 0.8% and 1.9%.

	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05
End O/H	44,867	49,672	47,412	45,127	44,618	41,646	39,230	40,663	46,722	42,995	42,873	44,159	42,229
O/H (>=30 Days)	545	750	904	694	686	680	553	430	536	516	590	701	351
% Overage	1.2%	1.5%	1.9%	1.5%	1.5%	1.6%	1.4%	1.1%	1.1%	1.2%	1.4%	1.6%	0.8%

GOAL: Not To Exceed 975 Overage Invoices On-Hand

NOTE: Classified invoices have been included.



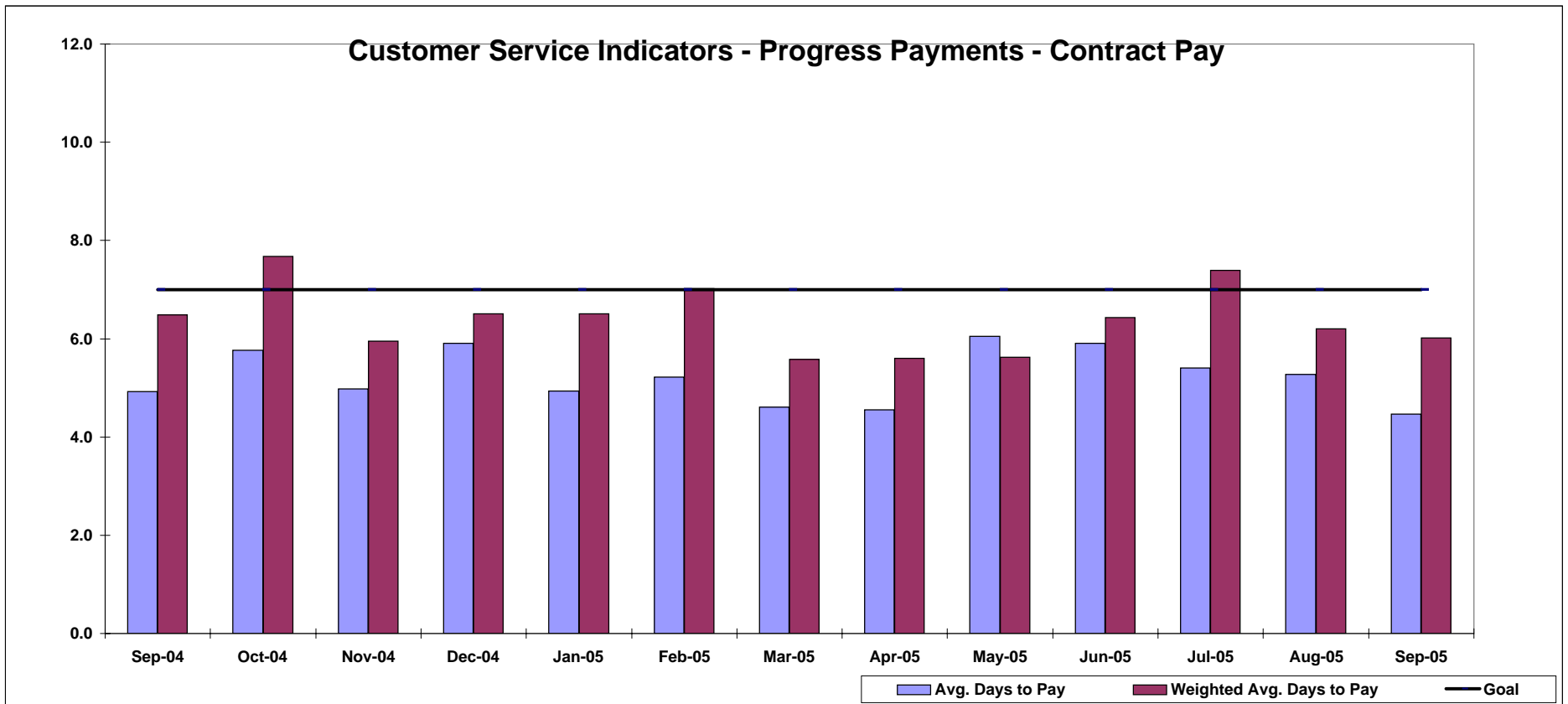
Customer Service Indicators - Progress Payments - Contract Pay

Presented on this DFAS Columbus Contract Pay chart is a 13 month view, by month, of total progress payments paid, the total paid on time, the percentage paid on time, the average days to pay and the weighted average days to pay. Classified invoices paid are included and voided invoices have been removed. The goal is not to exceed 7 days to pay. The percentage paid on time varies between 76% and 89% and the average days to pay varies between 4.6 and 6.0.

	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05
Total	1,169	1,121	1,176	1,215	959	985	1,325	1,186	1,057	1,216	1,015	1,239	1,217
On Time	1,008	855	1,002	1,058	794	854	1,127	1,033	937	1,069	885	1,023	1,066
% On Time	86.2%	76.3%	85.2%	87.1%	82.8%	86.7%	85.1%	87.1%	88.6%	87.9%	87.2%	82.6%	87.6%
Avg. Days to Pay	4.9	5.8	5.0	5.9	4.9	5.2	4.6	4.6	6.0	5.9	5.4	5.3	4.5
Weighted Avg. Days to Pay	6.5	7.7	6.0	6.5	6.5	7.0	5.6	5.6	5.6	6.4	7.4	6.2	6.0

GOAL: Not To Exceed 7 Days to Pay

Note: Data in this chart includes classified invoices paid, and excludes invoices on voided payments.



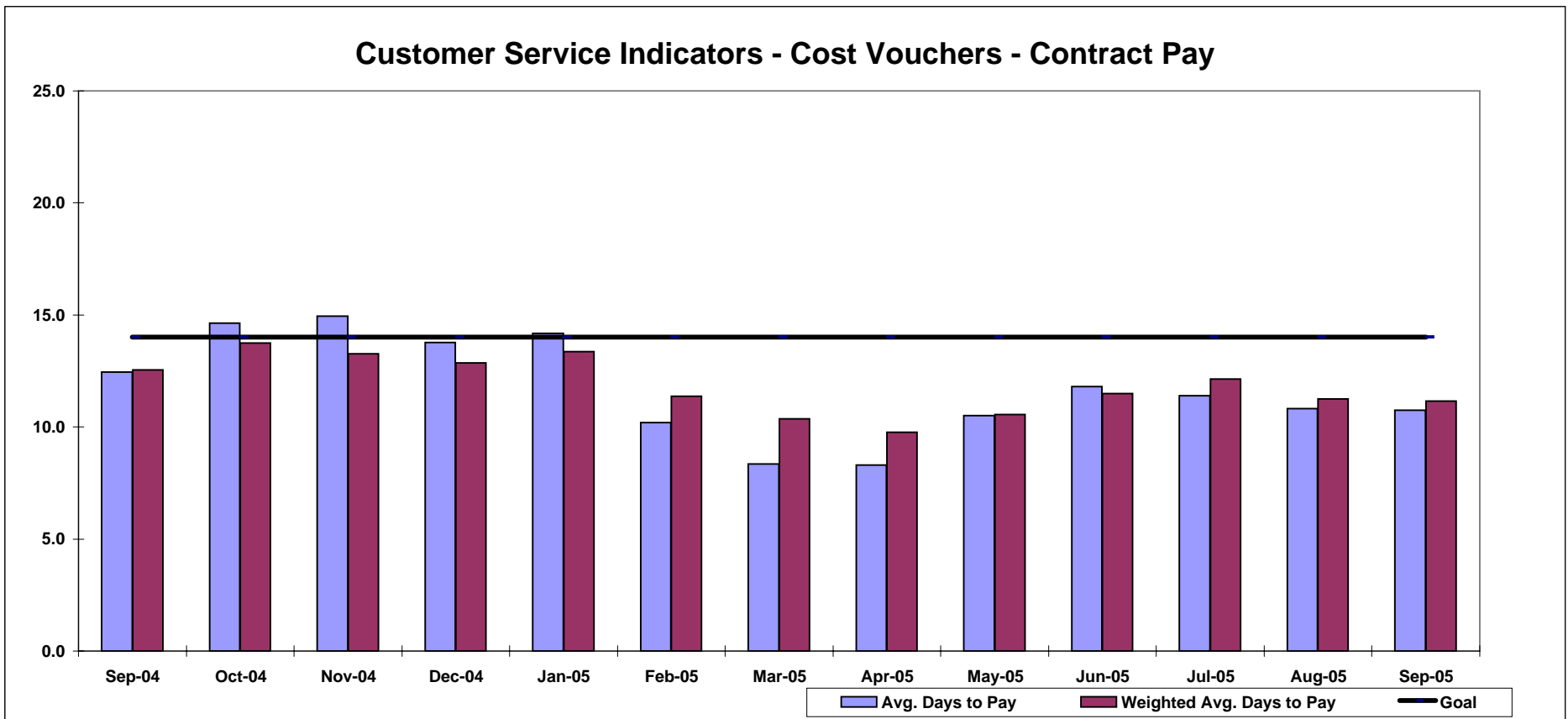
Customer Service Indicators - Cost Vouchers - Contract Pay

Presented on this DFAS Columbus Contract Pay chart is a 13 month view, by month, of total cost vouchers paid, the total paid on time, the percentage paid on time, the average days to pay and the weighted average days to pay. Classified invoices paid are included and voided invoices have been removed. The goal is not to exceed 14 days to pay. The percentage paid on time varies between 46% and 91% and the average days to pay varies between 8.3 and 14.9.

	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05
Total	38,336	34,050	36,570	39,360	37,902	41,122	43,490	36,501	34,267	44,084	36,134	44,367	42,148
On Time	24,291	16,437	16,924	21,603	19,864	32,300	39,374	33,200	26,049	29,545	25,877	32,403	31,157
% On Time	63.4%	48.3%	46.3%	54.9%	52.4%	78.5%	90.5%	91.0%	76.0%	67.0%	71.6%	73.0%	73.9%
Avg. Days to Pay	12.4	14.6	14.9	13.8	14.2	10.2	8.3	8.3	10.5	11.8	11.4	10.8	10.7
Weighted Avg. Days to Pay	12.5	13.7	13.3	12.8	13.4	11.4	10.4	9.8	10.6	11.5	12.1	11.2	11.2

GOAL: Not To Exceed 14 Days to Pay

Note: Data in this chart includes classified invoices paid, and excludes invoices on voided payments



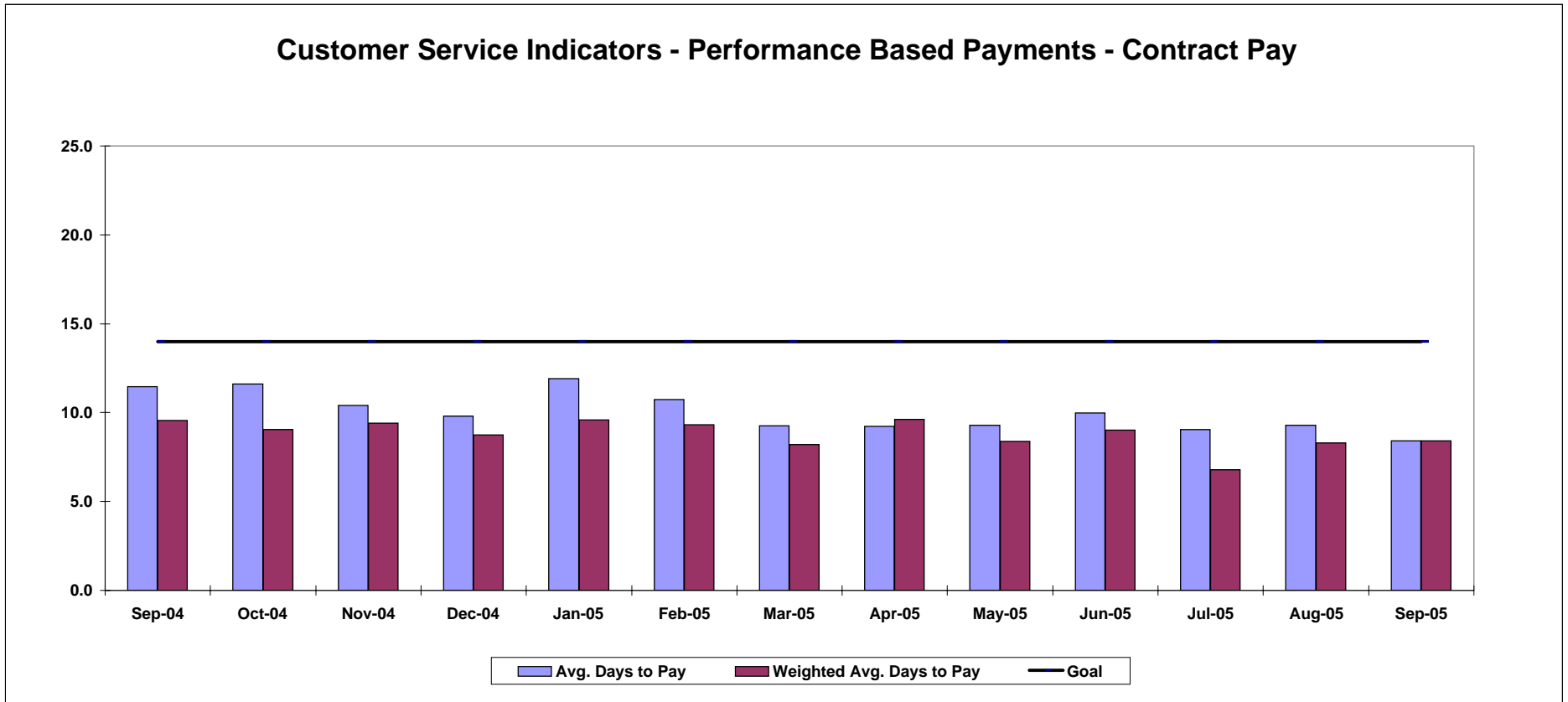
Customer Service Indicators - Performance Based Payments - Contract Pay

Presented on this DFAS Columbus Contract Pay chart is a 13 month view, by month, of total performance based payments paid, the total paid on time, the percentage paid on time, the average days to pay and the weighted average days to pay. Classified invoices paid are included and voided invoices have been removed. The goal is not to exceed 14 days to pay. The percentage paid on time varies between 74% and 89% and the average days to pay varies between 8.40 and 11.9.

	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05
Total	322	262	248	295	243	274	323	296	291	371	261	304	349
On Time	244	202	215	251	179	245	281	258	254	308	228	250	305
% On Time	75.8%	77.1%	86.7%	85.1%	73.7%	89.4%	87.0%	87.2%	87.3%	83.0%	87.4%	82.2%	87.4%
Avg. Days to Pay	11.5	11.6	10.4	9.8	11.9	10.7	9.3	9.2	9.3	10.0	9.0	9.3	8.4
Weighted Avg. Days to Pay	9.5	9.0	9.4	8.7	9.6	9.3	8.2	9.6	8.4	9.0	6.8	8.3	8.4

GOAL: Not To Exceed 14 Days to Pay

Note: Data in this chart includes classified invoices paid, and excludes invoices on voided payments.



Customer Service Indicators - Commercial Invoices - Contract Pay

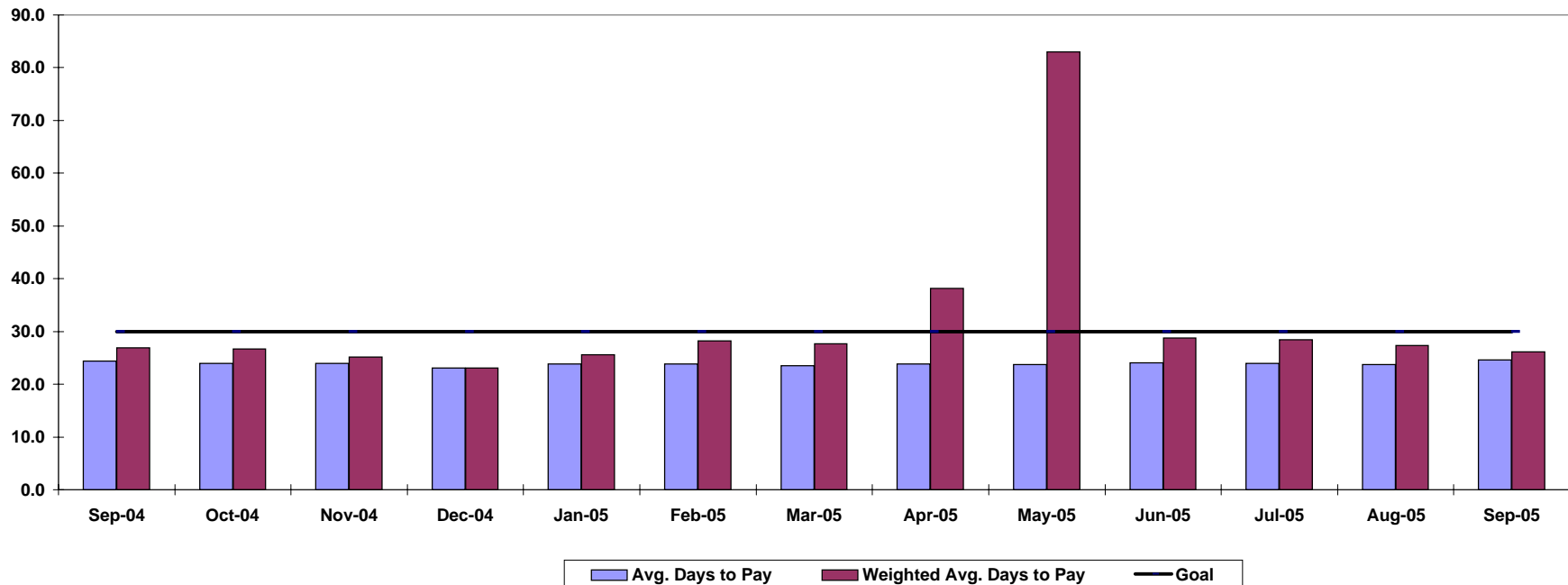
Presented on this DFAS Columbus Contract Pay chart is a 13 month view, by month, of total commercial invoices paid, the total paid on time, the percentage paid on time, the average days to pay and the weighted average days to pay. Classified invoices paid are included and voided invoices have been removed. The goal is not to exceed 30 days to pay. The percentage paid on time varies between 96% and 98% and the average days to pay varies between 23.0 and 24.3.

	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05
Total	46,086	48,539	45,949	47,867	42,203	42,785	52,800	47,578	44,940	48,805	45,566	47,184	47,704
On Time	44,327	46,643	44,418	46,211	40,385	41,770	51,507	46,429	43,977	47,259	44,153	45,746	46,066
% On Time	96.2%	96.1%	96.7%	96.5%	95.7%	97.6%	97.6%	97.6%	97.9%	96.8%	96.9%	97.0%	96.6%
Avg. Days to Pay	24.3	23.9	24.0	23.0	23.9	23.9	23.5	23.9	23.7	24.1	24.0	23.7	24.6
Weighted Avg. Days to Pay	27.0	26.7	25.1	23.1	25.6	28.2	27.6	38.1	83.0	28.8	28.5	27.3	26.1

GOAL: Not To Exceed 30 Days to Pay

Note: Data in this chart includes classified invoices paid, and excludes invoices on voided payments.

Customer Service Indicators - Commercial Invoices - Contract Pay



Customer Service Indicators - Total - Contract Pay

Presented on this DFAS Columbus Contract Pay chart is a 13 month view, by month, of total invoices paid, the total paid on time, the percentage paid on time, the average days to pay and the weighted average days to pay. Classified invoices paid are included and voided invoices have been removed. The goal is not to exceed 30 days to pay. The percentage paid on time varies between 75% and 95% and the average days to pay varies between 16.5 and 19.9.

	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05
Total	85,913	83,972	83,943	88,737	81,307	85,166	97,938	85,561	80,555	94,476	82,976	93,094	91,418
On Time	69,870	64,137	62,559	69,123	61,222	75,169	92,289	80,920	71,217	78,181	71,143	79,422	78,594
% On Time	81.3%	76.4%	74.5%	77.9%	75.3%	88.3%	94.2%	94.6%	88.4%	82.8%	85.7%	85.3%	86.0%
Avg. Days to Pay	18.8	19.9	19.8	18.7	19.1	17.0	16.5	17.0	17.8	18.1	18.3	17.3	17.9
Weighted Avg. Days to Pay	18.0	19.2	17.8	16.9	18.2	18.5	17.6	22.2	45.0	18.3	18.7	17.8	17.0

GOAL: Not To Exceed 30 Days to Pay

Note: Data in this chart includes classified invoices paid, and excludes invoices on voided payments.

